## BATTS FARM OWNERS ASSOCIATION INC.

## **HOA Management Company Website**

www.hoamgtcompany.com

HOA Management Company home page allows you to view your community page by going to the heading that identifies your type of HOA. Select the heading "Homes" and a drop box will appear showing each community we manage that are like yours. Go to your community and select it to open. Information pertinent to your community will be listed.

-Member dues	Governing Documents	Forms
-# of homes	-Bylaws	-Homeowners Info
-Insurance Carrier	-Covenants	-Draft Authorization
-Landscaping Company	-Rules and Regulations	

Maintenance Requests can be made by selecting this heading. A form will open for you to share your specific request and attach pictures if you have them. This will be forwarded to your Community Manager to schedule a work order.

Client Portal can be selected if you would enjoy seeing the activity on your member account. You will need to use the name listed on your member account and the email provided when your information was established. Payments, assessments, late fees, etc. that is specific to your property can be viewed with this access. Access to a video is provided to your left on this window so that you can easily navigate the sign in request. When completed your request for online access will be sent to your Community Manager to view and approve within 48 hours.

Online Payments (this option will not be available immediately due to setting up bank accounts) can be made with your member number and last name. A processing fee is charged by the third-party vendor that Property Boss has arranged to handle this for you. (\$2.95 + 3% of payment) You can pay using a credit card, debit card, or checking account.

HOA Concerns is the place to go if you have concerns about actions or activities in your community that is in violation of the rules and regulations governing your HOA. Select this heading, complete the form and submit. Your Community Manager will receive your concern and contact you to discuss.

All maintenance requests must be submitted to your Community Manager in writing. If you have questions or need assistance with any of these items please contact Linda Price at lpricehoa@gmail.com.

Thank you.

**HOA Management Company**